



# Your Logistics. Our Terms.

Logistics  
Services Terms

Tariff & Terms 2025



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# Logistics Services Terms

## Status October 2024

**§ 1** All forwarding, freighting and storage services, and all other services normally involved in forwarding, which are offered and supplied at the Frankfurt Fair & Exhibition Centre by Messe Frankfurt Venue GmbH (hereinafter called Venue) shall be subject to the Allgemeine Deutsche Spediteurbedingungen 2017 – ADSp 2017 – (German Freight Forwarders' General Terms and Conditions 2017). Note: In clause 23 the ADSp 2017 deviates from the statutory liability limitation in section 431 German Commercial Code (HGB) by limiting the liability for multimodal transportation with the involvement of sea carriage and an unknown damage location to 2 SDR/kg and, for the rest, the customary liability limitation of 8,33 SDR/kg additionally to Euro 1,25 million per damage claim and EUR 2,5 million per damage event, but not less than 2 SDR/kg.

The client will be supplied with the ADSp. 2017 should it so wish, or they can be inspected at the Venue offices and at the offices of the logistics partner employed for this service provision.

Specific regulations of Venue shall apply as a supplement in the form of the following Terms & Conditions for exhibition logistics and the Exhibition Freight Handling Tariff (herein after called Tariff) belonging thereto.

**§ 2** Charges shall be based on the prices listed in the Tariff. These charges are shown without statutory VAT. Orders placed at least 24 hours before the agreed time and date of fulfilment shall be considered as having been placed in advance. For pre-ordered services Venue will not charge forwarding commission (to cover provision of staff, forklifts etc.), and for forklift-orders the moving time to/from stand will not be charged. For Orders for empty packaging storage or storage of goods (Tariff's sections 4.1 and 5.1), which are placed after 10.00 a.m. on the last setting-up day, Venue will charge a supplement of 50% on the applicable tariff because of the additional work involved. The same applies to orders placed at the correct time, but where, by the end of the normal setting-up period, the empty packaging or goods has not yet been made ready for collection by the client. The times involved shall be understood as the normal setting-up times outlined in the schedule of times and dates for the relevant event.

**§ 3** It is possible to achieve lower prices for Tariff's sections 2) 5). Should there be a number of orders or consignments for tariff's sections 3) 5), covering the same exhibition stand, these individual orders will be added together over the entire setting-up and dismantling period and Venue will grant the reduced price shown on the Tariff.

**§ 4** When dispatching to Venue, exhibition goods must be sent "freight prepaid" Frankfurt Fairgrounds. Each package must be clearly marked with the recipient's name and precise fair and stand designation, in order to ensure delivery in good time.

**§ 5** Delivery of dispatch papers / order at the Venue office shall not signify any transfer of risk to Venue with regard to the goods.

The liability of Venue shall begin by way of delivery upon acceptance of goods from the client and shall end when the exhibition goods are deposited at the designated exhibition stand. This shall apply even if the client or exhibitor is not present. Should no instructions as to date and time be to hand from the exhibitor, delivery of incoming shipment shall be made during the period of the first to last setting-up day.

Any deadlines agreed by Venue and Client are only approximate times. Deviations from these deadlines are possible due to event-specific characteristics during the setting-up phase.

The liability of Venue with regard to the storage of empty packing materials/goods for storage shall

begin upon acceptance of the material at the stand and shall end upon delivery to the stand following the close of the fair. This shall apply even if the client or exhibitor is not present.

No liability shall be accepted for exhibition or stand-construction material in empty packing materials.

Liability shall be accepted only for goods registered as goods for storage.

Liability with regard to return shipping of exhibition goods shall begin only upon collection of said goods at the exhibition stand within the official dismantling period, even if the client or exhibitor or his agent are not present, and shall end upon transfer of said goods to the client or his agent.

**§ 6** Storage of empties and discarded packaging materials in the exhibition halls is prohibited.

Clients may commission Venue to collect, store and/or dispose of empties and discarded packaging materials. In this case Venue shall undertake regular collection during the setting-up stage, up to the official end of setting-up. Clients must prepare empties and discarded packaging materials for storage and/or disposal; for this purpose a clear and fully completed empties label must also be affixed to all empties; discarded packaging materials must be marked as waste in clearly visible letters. Venue will also, without a separate order, take away and dispose of all empties and discarded packaging materials found in the halls at the official end of dismantling irrespective of whether they carry the above markings at the respective client's expense. Venue shall not be liable for any damage incurred by the Client as a consequence of missing, defective or incorrect marks on articles for collection and disposal, providing Venue was not culpable of malice or gross negligence.

**§ 7** The client is recommended to take out his own transport- and storage-insurance. Venue can act as agent for this.

**§ 8** Complaints of all kinds must be made in writing to the Venue Office or logistics partner. In the case of recognisable defects, at once; in the case of defects not recognisable, immediately following potential discovery of the defect on careful examination. Verbal statements shall not suffice.

**§ 9** Invoices for forwarding services must be paid immediately.

**§ 10** Should any individual provisions of these Terms & Conditions be ineffective, the validity of the remaining provisions shall not be affected thereby. The Contracting Parties shall have a duty to agree other effective provisions in place of such ineffective provisions, which shall approach most nearly to the commercial intention of said ineffective provisions.

**§ 11** The sole place of fulfilment for all obligations under contracts shall be Frankfurt am Main. The place of jurisdiction for both Parties shall be Frankfurt am Main. German law shall apply.

# Logistics Services Tariff

<b>1</b>	<b>LCL-Shipments/direct unloading or loading</b>	<b>min. 200 kg</b>	<b>up to 1.500 kg* total weight</b>				
	<i>From free arrival fairground up to delivered exhibition stand (without warehousing) Volume ratio: 1 cbm = 150 kg</i>						
	<b>1.1</b> Unloading truck and direct delivery to exhibition stand	per 100 kg	13.00 €				
	<b>1.2</b> Pick up from exhibition stand and direct loading onto truck	per 100 kg	13.00 €				
	<i>* for shipments exceeding 1.500 kg tariff items 3), 6), 8), 11), 12) are applicable</i>						
<b>2</b>	<b>Freighthandling Cargo Center</b>	<b>min. 200 kg</b>	<b>up to 1.000 kg total weight</b>	<b>up to 2.500 kg total weight</b>	<b>up to 5.000 kg total weight</b>	<b>from 5.001 kg total weight</b>	
	<i>Volume ratio: 1 cbm = 150 kg</i>						
	<b>2.1</b> From free arrival fairground up to delivered exhibition stand, including warehousing in/out, storage up to 5 days, delivery to exhibition stand	per 100 kg	€ 39.50	€ 37.50	€ 34.00	€ 30.00	
	<b>2.2</b> Tailored delivery from Cargo Center to exhibition stand (from 2nd delivery on)	per delivery	€ 6.50	€ 6.50	€ 6.50	€ 6.50	
	<b>2.3</b> Additional storage per day (from 6th day on)	per 100 kg	€ 3.20	€ 3.20	€ 3.20	€ 3.20	
	<b>2.4</b> Pick-up from exhibition stand, warehousing in/out, storage up to 5 days, loading onto truck	per 100 kg	€ 39.50	€ 37.50	€ 34.00	€ 30.00	
<b>3</b>	<b>Supply of forklift incl. driver/direct unloading/ loading</b>	<b>min 0,5 hrs.</b>	<b>up to 2 hrs.</b>	<b>up to 5 hrs.</b>	<b>up to 10 hrs.</b>	<b>up to 25 hrs.</b>	<b>from to 25 hrs.</b>
	<i>reduced hourly rates will be offered exhibition standrelated only</i>						
	<b>3.1</b> Up to 3 tons lifting capacity	per hour	€ 129.00	€ 125.00	€ 117.00	€ 107.00	€ 99.50
	<b>3.2</b> Up to 5 tons lifting capacity	per hour	€ 162.00	€ 152.00	€ 137.00	€ 122.00	€ 118.00
	<b>3.3</b> Up to 8 tons lifting capacity	per hour	€ 188.00	€ 169.00	€ 150.00	€ 131.00	€ 126.00
	<b>3.4</b> Moving time to/from exhibition stand*	per order	€ 66.50	€ 66.50	€ 66.50	€ 66.50	€ 66.50
	<i>* not applicable for pre-ordered services (orders placed at least 24 hours before the <b>agreed</b> time and date of fulfilment)</i>						

# Logistics-Services-Tarif

4	Storage of empty packing material		up to 3 cbm	up to 10 cbm	up to 30 cbm	up to 50 cbm	from 50 cbm
			4.1 Collection from exhibition stand, storage and re-delivery after closure of exhibition	per cbm/stand	€ 58.00	€ 54.00	€ 48.50

5	Storage of goods and standbuilding material		up to 2 cbm	up to 5 cbm	up to 10 cbm	up to 20 cbm	from 20 cbm
			5.1. Collection from exhibition stand, storage and re-delivery after closure of exhibition	per cbm/stand	€ 75.50	€ 72.50	€ 68.00

6	Service personnel		min 1 hour	
			6.1 Supervisor / foreman	per hour
6.2 Packer	per hour	€ 60.00		
6.3 Transport worker	per hour	€ 55.00		

7	Mobile cranes incl. driver		Mo – Fr: min 3 hours, Sat/Sun/Publ. Holiday: min hours on request	
			7.1 Up to 30 tons lifting capacity	per hour
7.2 Up to 40 tons lifting capacity	per hour	€ 285.00		
7.3 Up to 50 tons lifting capacity	per hour	€ 325.00		
7.4 Over 50 tons lifting capacity	per hour	on request		
7.5 Plus moving time to/from exhibition stand	per order	1.5 hours on the mobile crane		
7.6 Exhaust-gas system	per order	€ 675.00	(necessary when using a crane inside the exhibition hall)	

8	Special equipment			
			8.1 Trolley	piece/hour
8.2 Hand pallet-truck	piece/hour	€ 23.00		
8.3 Hydraulic jacks and machine skates	piece/hour	€ 63.00		
8.4 Heavy lift trolley	piece/hour	€ 75.00		
8.5 Special straps (up to 5 tons), shackles per piece. Other lifting equipment has to be provided by the customer (exhibitor)	piece/order	€ 8.50		

# Logistics-Services-Tarif

<b>9</b>	<b>Overhead crane hall 8</b>	<b>min. 1 hour</b>	
	<b>9.1</b> Up to 10 tons lifting capacity	per hour	€ 220.00
	<b>9.2</b> Heavy cargo supervisor (optional)	per hour	€ 66.00
	<b>9.3</b> Positioning fee	per order	€ 51.00

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<b>10</b>	<b>Crane-facility hall 3</b>	<b>min 1 hour</b>	
	<b>10.1</b> Crane up to 10 tons incl. operator, traffic-security and -barrier	per hour	€ 355.00
	<b>10.2</b> Positioning fee	per order	€ 51.00

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<b>11</b>	<b>Surcharges</b>	<b>in %</b>	
	<b>11.1</b> Saturday surcharge	25	
	<b>11.2</b> Sunday surcharge	50	
	<b>11.3</b> Public holiday surcharge	100	
	Night surcharge	not applicable	

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<b>12</b>	<b>Forwarding commission</b>	<b>min. €</b>	€ 10.00
	<b>12.1</b> for not-pre-ordered services**	% of order value	5.00 %
	for pre-ordered services	not applicable	

*\*\*orders, which are placed less than 24 hours in advance prior to agreed time and date of fulfilment*

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<b>13</b>	<b>Customs clearance</b>	Customs Clearances will not be offered by Messe Frankfurt Venue GmbH. Please contact the logistics-partner of Messe Frankfurt directly.
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<b>14</b>	<b>Transport insurance</b>	Procurement on request
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